



LHA COVID 19 UPDATE

Message from Irene Campbell, CEO

As a result of the First Minister's announcement on Saturday 19th December regarding another lockdown from Boxing Day, with all of Scotland mainland moving to Tier 4 status for a period, we wish to reassure out tenants and factored owners that LHA will continue to provide our services remotely when we return from the festive break on **Tuesday 5th January 2021**.

The office in Cressy Street will remain closed however, on our staff's return in January we will continue to deliver essential tasks to ensure continuity of service for customers, or where emergency situations arise that require a staff presence.

The LHA Management Team will meet during the first week of January to consider the next steps and will provide an update on LHA's position via this website.

Postponement of Window Installation Programme

Unfortunately, due to these tougher health restrictions, our window contractors CCG (Scotland) Ltd will be unable to progress the window installation programme until restrictions have eased. All tenants effected by this have been notified direct. We will advise of the dates for reinstating the programme when CCG (Scotland) Ltd produce a revised schedule following further Scottish Government announcements in the new year.

We appreciate this is extremely disappointing news but unfortunately, we are working in unprecedented times during this global pandemic that require difficult, and sometimes unpopular decisions to be made to keep us all safe and well.

Dealing with emergencies during Christmas holiday closure

Our repairs contractors GasSure and Select Facilities will continue to respond to emergency situations during the festive period.

For any gas boiler or central heating repairs contact
GasSure on 01294 468113.

For all other emergency repairs contact
Select Facilities on 0344 871 8018.

**The Management Committee and staff of LHA
would like to wish all our customers a very Merry
Christmas and hope for a much better 2021!**

