

# Information on: Anti-social behaviour



## Neighbour disputes.

It is important to respect that you should not interfere with your neighbour's property and their use or enjoyment of their property. We ask that you please refrain from behaving in such a way that could be deemed as an annoyance or nuisance and therefore distress your neighbour. This also applies to any members of your household and any visitors you have.

Whilst we will try to assist in preventing individuals from conducting themselves in a particular manner, where it involves owner occupiers, we have no legal discretion nor enforcement powers. We have however provided a list of alternative options below in the event that you are caught up in a neighbour dispute:

Community Safety Glasgow: 24 hr 0800 027 3901

You can contact this professional unit for free advice if you find yourself in a dispute with another owner

Glasgow City Council Mediation Service: 0141 276 7451

This service provides access to the experience of trained mediators, who feel that this represents the most beneficial route in dealing with their dispute

If the dispute is of a criminal nature, you should always refer such to the police on 101 or 999 in the case of an emergency.

## Anti-social behaviour

Anti-social behaviour covers a wide range of unacceptable activity that causes harm to an individual, to their community or to their environment. This could be an action by someone else that leaves you feeling alarmed, harassed or distressed. It also includes fear of crime or concern for public safety, public disorder or public nuisance. Examples include:

- Nuisance, rowdy or inconsiderate neighbours
- Vandalism or graffiti
- Street drinking
- Environmental issues including littering, dumping of rubbish and abandonment of cars
- Fireworks misuse
- Inconsiderate or inappropriate use of vehicles

Where any of the above options are not suitable, you can obtain legal advice through your own solicitor, citizens advice bureau or a local law centre if you wish to pursue a civil dispute through court.

## **Environmental issues**

### **Litter**

Not only are littered bins unattractive and unpleasant, they are also a source of health hazards where they attract vermin. Every resident is therefore responsible for disposing of their household rubbish in their wheelie bin. You must also ensure that your bin store is clean and tidy.

If there are certain wheelie bin collection points, you must ensure that you present your bin on the correct day at the correct collection point and return the bin to the store after it has been emptied.

Whilst we will assist where possible, we unfortunately do not have the discretion in this regard to initiate legal action. Our enforcement abilities are therefore restricted.

If there are any issues surrounding the collection service, you can contact Glasgow City Council helpline on 0141 287 9700.

### **Common Closes.**

We ask that residents consider their fellow neighbours and take the appropriate steps to ensure the cleanliness of the common closes.

### **Private Gardens.**

We ask that private gardens are maintained, as an unattractive garden can upset fellow neighbours who ensure that their own private space is pleasant. Moreover, this can diminish the general appearance and atmosphere of the area as a whole.

If you fail to maintain your garden's appearance, you may be subjected to legal action for breaching the terms under your Deed of Conditions.

### **Pets**

Please take the appropriate measures to ensure that any pets are kept under control. We ask that you do not allow them to foul in the common areas or public footpaths, and if they do, please clean it up afterwards.

If you are experiencing issues with dog fouling, you can phone Glasgow City Council on 0141 287 9700 and they can provide advice as to any available remedies.